

# Utilization of dental services among secondary school students in Lagos, Nigeria

\*Akaji EA, \*\*Oredugba FA, \*\*\*Jeboda SO

\*Department of Preventive Dentistry, College of Medicine, University of Nigeria, Enugu Campus. \*\* Department of Child Dental Health, \*\*\*Department of Preventive Dentistry, College of Medicine, University of Lagos.

Correspondence: **Akaji EA** E mail: ezi787@yahoo.com

## Abstract

**Objective:** This study was carried out to determine the prevalence of dental visits among secondary school students in Lagos State and to identify factors influencing the use of these services.

**Materials and Method:** The study was a cross- sectional one comprising of secondary school students aged 10-19 years in Lagos State. They were selected by a multistage sampling method from 4 secondary schools in 2 (1 Urban and 1 Rural) Local Government Areas of the state. After obtaining an informed consent, a pre-tested self-administered questionnaire was filled after by each student. Data were collected on their demographic characteristics, visit(s) to the dentist in the previous 12 months, reasons for these dental visits, factors preventing subsequent dental visit and barriers to visiting the dentist for those who made no previous visit. The data collected were analyzed with an SPSS version 11.5 using Chi square statistics to test for association and differences.

**Results:** Five hundred and two students aged 10-19 years (mean  $14.1 \pm 0.22$ ) participated in the study. The students had a dental visit prevalence of 14.9% in the previous 12 months, with 69.3% of the visits prompted by pain. The dental visit prevalence varied significantly with age (p = 0.019), being higher (18.1%) in the younger age group (10-14 years) than 10.5% in the older age group (15-19 years). Reasons for no previous visits ranged from "No dental problem" to "fear of the dentist. Eighteen out of the 75 who made previous dental visits were dissatisfied with the treatment received hence refused to visit again.

**Conclusion:** The level of utilization of dental services was very low and the standard measure of one visit per year to the dentist was not met. There is need for a "School oral health program" which will promote oral health awareness and encourage routine dental checkups among these students.

Keywords: Dental services, utilization, students, Nigeria.

## Introduction

Adequate knowledge of the way an individual utilizes health care services and factors predicting this behaviour help to improve health outcomes. Oral health, an essential and integral part of the overall health and quality of life across the life span needs to be closely monitored for appropriate advice and early treatment where necessary (1-5). In developing societies where the practice of visiting the dentist is low, at least one visit to the dentist a year is considered a standard measure of appropriate utilization of dental care services (2.3.11-16)

Utilization of dental services is defined as the percentage of the population who accessed dental services over a specified period of time. It incorporates the whole population as denominator, so it is weighted by people who did not visit the dentist over the time in question <sup>(6-8)</sup>. A number of factors have been noted to influence the use of

dental services in both developed and developing countries. They include socio-demographic characteristics of the individual, perceived dental need, people's health beliefs, and attitude towards the dental problems, dental fear, financial incapacity and organization of dental services (1-9). Adapting a Health Behaviour model proposed by Aday and Anderson, (10) these factors can be categorized into predisposing, enabling and need factors reflecting the characteristics of the population, resources and organization of health services. Predisposing factors are those existing prior to the disease including age, gender, family composition, health care related beliefs and attitude. Enabling factors refer to conditions that affect one's ability to access health care system, such as family income, health insurance, availability of regular source of care and physical accessibility to health facility. Need factors are the most proximal and immediate cause of health service utilization. They include the burden of illness as perceived by the



individual (self-rated health status) and the objective assessment by experts.

In Nigeria, few studies have been done on one or two aspects of utilization of dental services (11-17). Regular use of dental services by the youths (at least once a year) is less well documented due to a poor health information system especially in Lagos State which is the commercial nerve centre of the country (18). Data from a study of utilization of dental services by students will give first hand information directly from the students; since the use dental services by the youths is closely related to the use of dental services by their parents and most adults who visit the dentist regularly were regular attendees of dental clinics in childhood and adolescence, (19-21) the findings could be useful in projecting the pattern of health seeking behaviour for future generations.

The aim of this study was to determine the utilization of dental care services among secondary school students in Lagos State in the previous 12 months, and the reasons for the visits and identification of which of the listed above factors influenced the utilization of dental services among those who had used or never used dental services.

#### **Materials and Method**

Secondary schools in Lagos State comprise of students of different cultural, moral, religious and social background hence served best for our study. The schools are under different Local Education District (LED) in the Local Government Areas. Since this study was cross sectional, a multistage sampling method was used to get a representative sample of students from 4 schools under 2 Local Government Areas of the State.

The minimum sample size needed for searching an unknown prevalence at the 95% confidence level and with an absolute precision of 5% was approximated to 400. With an anticipated response rate of 80%, an adjustment was made to the minimum sample size set at 500 (22-23) The local governments (LG) in the states were categorized into urban and rural based on existing infrastructures and level of industrialization there. One LG was selected from each category (Lagos mainland and Epe respectively). Lists of public and private secondary schools were obtained from the Local Education District (LED) office of the selected LG.

From the list in each LG, one public and one private secondary school were selected bringing the total to 4 schools (2 public and 2 private). Each school had six classes (JSS 1-3, and SSS 1-3) and an arm from each class was selected by simple random technique. Twenty-three pupils were selected from each arm in the public schools bringing the total number to 276 (138 per public school). From the private schools, nineteen pupils were selected from each arm with a total number of 228 (114 per private school).

Data collection was done by the use of a self - administered questionnaire. Ethical clearance for this study was obtained from the Ethical Committee of Lagos University Teaching Hospital. Informed consent was obtained from the LED in each LG, the Principals of the respective schools and from the students who participated in the study. Data weres collected between January 2005 and March 2005 on the following:

 Socio-demographic characteristics of the study group. The socioeconomic class was determined

- using the parent's occupation.
- Visit(s) to the dentist in the previous 12 months
- Reasons for the dental visit(s)
- Factors preventing subsequent dental visit
- Factor influencing or barrier(s) to visiting a dentist for those who made no previous visit.

The collected data were analyzed using the SPSS (version 11.5). Frequency distribution tables were generated for categorical variables using Chi square statistics to test for significance. Associations and differences were considered significant when p-values were equal to or less than 0.05. Prior to the main study, a pre-test was conducted on students in the teenage class of a Church who were not part of the main study.

#### Result

Five hundred and two secondary school students out of the 504 selected completed the questionnaire fully giving a 99.6% participation in this study. The total number of the males and females were 257(51.2%) and 245 (48.8%) respectively. Their ages ranged from 10 to 19 years with a mean age of 14.1(± 0.22) years. Two hundred and ninety-three (58.4%) of them were aged 10 -14years while 209(41.6%) were 15-19years. The majority of the study population (77.9%) was from the middle socio-economic class and only 3% were of the high socio-economic class. Seventy-five of the 502 secondary school students had been to the dentist in the last year representing 14.9% dental visit prevalence for the whole group.

The distribution of the study group according to their sociodemographic characteristics and prevalence of dental visit in the previous 12 months is presented in Table 1. Dental visit prevalence in the previous 12 months varied significantly with age (p = 0.019). It was higher in the younger (10-14years) age group than in the older (15-19years) age group. Table 1 also shows that the males had visited the dentist more than the females though the difference was not statistically significant (p>0.05).

Table 2 shows that pain was the commonest (69.3%) presenting complaint among the students who visited the dentist while 4% of them presented with bleeding gum. Of the 75 students who made previous visits to the dentist, 18 (24%) were dissatisfied with the treatment received hence did not make a subsequent dental visit. Reasons for their dissatisfaction are shown in Table 3.

Various reasons proffered by the 427 students who made no previous dental visit within the previous 12 months are as shown in Table 4.

Table 1. Prevalence of dental visit in the last year according to socio-demographic characteristic of the study group.

Reason for dental visit	n	(%)
Pain	52	69.3
Cavities	12	16.0
Mouth odour	6	8.0
Bleeding gum	3	4.0
Others	2	2.7
Total Discussion	<b>75</b>	100



Our study recorded a 14,9% prevalence of dental visits within the previous 12 months among the selected secondary school students in Lagos State. This is low when compared to figures obtained from studies with similar age groups in both developed and other developing nations (1-7,9,20). That a higher number of males visited the dentist than

<sup>7,9,20</sup>. That a higher number of males visited the dentist than the females is surprising, as reports have shown that females utilize dental services more than males. This finding is so consistent with findings from countries where this factor has been studied and has become a universal belief.<sup>(6)</sup>.

The variation observed here may be attributed to the higher number of male than female participants in this study.

Table 2. Reasons for dental visits in the last year (n=75)

Socio- demograph characterist			pre	ntal visit valence in last year	
	n	(%)	.n	(%)	
Age groups 10-14 years 15-19 years	293 209	58.4 41.6		(18.1%) (10.5%)	5.490 (p = 0.019)
Gender Males Females	257 245	51.2 48.8		(16.3%) (13.5%)	0.815 (p = 0.367)
Residence Urban Rural	276 226	55.0 45.0		(15,6%) (14.2%)	0.197 (p = 0.626)
Social class Low Middle High	96 391 15	19.1 77.9 3.0	61	(12.5%) (15.6%) 13.3%)	0.615 (p = 0.735)
Total	502	100	75	(14.9%)	

Table 3. Factors preventing subsequent dental visit by those who were dissatisfied (n=18)

Factors	n	%
Waited for too long	5	27.8
Painful treatment	5	27.8
Inconvenient appointment	3	16.6
Rude dental personnel	1	5.6
Other reasons	4	22.2
Total	18	100.0

Table 4. Barriers to dental service utilization for those who had never visited a dentist (n = 427)

Factors	n	%
No dental problem	329	77.0
No parental support	54	12.6
Don't know dental clinic	17	4.0
No Time	9	2.1
Financial reason	8	1.9
Multiple reasons	6	1.4
Not bothered	. 2	0.5
Afraid of a dentist	2	0.5
Total	427	100.0

Majority of the students claimed they visit the dentist only when they had a dental need. This is an indication of incorrect self-assessment of dental needs implying the influence of a low perception of dental needs on the use of dental services among the selected secondary school students in Lagos State. Findings of similar studies on perceived oral health needs showed a very high self-assessment and the tendency for most people to assess their dental need and come to the erroneous conclusion that they are not in need of dental care (11.24-26). Our observation infers that many of the students did not visit the dentist in a whole year because they perceived no dental need.

Parental support and commitment to their children's dental health is another important factor that influenced the use of dental service in our study. A good number of the students indicated that their parents had not taken them to the dental clinic. It is possible that the parents were not regular attendees at the dental clinics so will not likely take their children routinely for check ups or treatment. This agrees with reports of studies on influence of parental factor on utilization of dental services among households (19-21). The students' dependence on their parents for financial support is a notable factor, as those who cannot get such support may not afford dental care services.

Availability and accessibility of dental clinic(s) also influenced the use of dental services in this study. Some students said they did not know where to get a dentist nor locate a dental clinic. It is pertinent to mention here, that Epe LGA, had only one Government dental centre and one registered private dental clinic located at about 3km from the school which was quite a distance from where the students resided hence discouraging dental visit.

The hours the clinics were opened for services also influenced the use of dental care services in our study. Reports from hospital based studies show that attendance by school children was higher when on vacation as those who had symptoms would most likely visit the dentist at that period<sup>(12-14)</sup>. Other factors which stemmed from dissatisfaction of treatment received at the previous visit include lengthy waiting time and fear of pain. The former may affect the patient's general tolerance to treatment while the latter may be linked with fear of the dentist or dental treatment <sup>(12-16)</sup>.

Some students had dental appointments, which clashed with school period(s). These individuals were torn between the choices of attending school or clinic and unless they were in pain (which prompted the dental visit of the majority) or had other pressing symptoms would most likely choose the former.

The dentist's or dental staff's behaviour (verbal or otherwise) could affect the young patient's behaviour and perception of dentistry as a whole. This factor invariably influenced the use of the dental services by the some of the students.

## Conclusion

The prevalence of dental visits within the previous 12 months was very low among the students in this study. The standard measure of one visit to the dentist per year was also not met. There is need to develop a "School Oral Health Program" which will incorporate oral health talks and



students' enlightenment program and the promotion of routine dental visits. A forum to enhance parental commitment to the oral healthcare of their children should also be encouraged so that while bringing their children/wards, the parents' dental needs could also be met hence improving the level of utilization of dental services.

## Acknowledgments

The authors are grateful to the students, Principals and teachers of Odo-bara High School, Citizens Comprehensive High School, Epe and Eletu - Odibo High School, Yaba.

### References

- Skaret E, Raadal M, Kvale G, Berg E. Gender based differences in factors related to non utilization of dental care in young Norwegians. A longitudinal study. Eur J Oral Sci 2003; 111: 377-382.
- Ekanayake L, Ando Y, Miyazaki H. Pattern and factors affecting dental utilization among adolescents in Sri Lanka. Int Dent | 2001; 51:353-358.
- Qiu Y, Ni H. Utilization of dental care services by Asian and Natives Hawaiians or other Pacific Islander: United States, 1997 2000. Centre for disease control and Prevention: Advance data from vital and health statistics, 2003.
- Cashion SW, Vann WE, Rozier RG, Venezie RD, McIver FT. Children's utilization of dental care in NC Medicaid program. Pediatr Dent 1999; 21: 97-103.
- Masatu MC, Lugoe WL, Kvale G, Klepp KI. Health services utilization among secondary school students in Arusha region, Tanzania. East Afr Med J 2001:300-307
- Jackson Brown L, Lazar V: Dental care utilization: How saturated is the patient market? J Am Dent Ass 1999; 130: 573-580.
- 7. Mumcu G, Sur H, Yildrim C, Soylemez D, Atli H, Hayran O. Utilization of dental of services in Turkey: Across sectional survey. Int Dent | 2004; 54: 90-94.
- Burt BA, Eklund SA. Dentistry, Dental Practice and the Community, 5<sup>th</sup> edition Philadelphia. WB Saunders, 1999; 13-26.
- Okullo L, Amstrom AN, Haugejorden O. Social inequalities in oral health and use of oral health care services among adolescents in Uganda. Int J Paed Dent 2004; 14:326-335.
- Aday LA, Anderson R. A framework for the study of access to medical care. HIth Serv Res 1974; 9:208-220.
- Oginni AO. Dental care needs and demands in patients attending the Dental Hospital in Obafemi Awolowo University Teaching Hospital complex, Ile-Ife, Nigeria. Nig | Med 2004: 13: 339 344.
- Sote EO. Trends in dental treatment of children at Lagos University Teaching Hospital, Lagos Nigeria

- (1988-1998). Nig Qt | Hosp Med 2003; 13:42-47.
- Ukeje CN, Agbelusi GA, Jeboda SO. Presenting complaints of patients at the oral diagnosis clinic of Lagos University Teaching Hospital. Nig Qt J Hosp Med 2000; 10: 121-125.
- Osuji OO. Utilization of dental services by children at the University College Hospital, Ibadan, Nigeria. Odontol Stomatol Trop 1990; 13:97-99.
- 15. Adegbembo AO. Household utilization of dental services in Ibadan, Nigeria. Comm Dent Oral Epidemiol 1994; 22: 338 389.
- Otuyemi OD, Abidoye RO, Dada D. Oral health knowledge, attitude and behaviour of 12 year old suburban and rural school children in Nigeria. Afr Dent J 1994; 8:20-25.
- Oredugba FA. Use of oral health care services and oral findings in children with special needs. Spec Care Dentist 2006; 26: 59-65.
- Lagos State. An Authoritative guide to Lagos State. 1<sup>st</sup> edition. 1998; 51-58.
- Scott G, Brodeur J-M, Olivier M, Benigeri M. Parental factors associated with regular use of dental services by second year secondary school students in Quebec. J Can Dent Ass 2002; 68: 604-607.
- 20. Waldman HB, Perlman SP, Swerdloff M. Use of pediatric dental services in the 1990s: Some continuing difficulties. J Dent Child 2000; 67:59-63.
- 21. Nagahama SI, McNabbk K, Vanderlinde M, Cobb K, Moore et al. Improving utilization of preventive dental services by Medicaid enrolled children: focus on parents. J Dent Child 2002; 69: 325-331.
- Lwanga SK, Lemeshow S. Sample size determination in health studies: A practical manual. WHO, Geneva, 1991.
- Araoye MO. Research methodology with statistics for health and social sciences. 1<sup>st</sup> edition Ilorin: Nathadex 2003.1994.
- 24. Osberg A-L, Erickson B, Lindbald U, Halling A. Epidemiological dental indices and self perceived oral health in adolescents: ecological aspects. Acta Odontol Scand 2003; 61: 19-23.
- 25. Heft MW, Gilbert GH, Shelton BJ, Duncan RP. Relationship of dental status, socio-demographic status and oral symptoms to perceived need of dental care. Comm Dent Epidemiol 2003; 31: 351-360.
- 26. Jeboda SO. Perceptive needs and oral health education. Nig Qt J Hosp Med 1998; 8: 187-189.